SSI Milwaukee County Advisory Committee August 4, 2004 Meeting Summary

Organizations Represented:Autism Society of SE Wisconsin

Community Advocates

Community Care Organization

DHFS

Independence First

Evercare, United Health Group Froedtert Hospital Administration

Froedtert Hospital Administration iCare

iCare iCare

Independence First Independence First Independence First

Legal Action

Managed Health Services Managed Health Services

Milwaukee County

Milwaukee County Behavioral Health Division

Milwaukee County Dept on Aging Milwaukee Mental Health Association

NAMI NAMI SEDA

Society's Assets

Wisconsin Community Mental Health

Warmline

Wisconsin Coalition for Advocacy

Representatives:

Patti Meerschaert

Ken Germanson

Barbara Moore

Jim Hennen Bob Driscoll

Laura Esslinger

Maureen McNally

Joyce Binder

Lori Jacobson

Karen Avery

Lee Schulz

Ginger Reimer

Shirin Cabraal

Sandi Tunis

Rich Fredrickson

Mike Kreuser

Paul Radomski

Chester Kuzminski

Martha Rasmus

Martia Rasilius

Michelle Czuba

D. Sitzberger Deanna Janssen

Bruce Nelsen

Diuce i telseli

David Dropkin

Lyn Malofsky

Tom Hlavacek

Staff: Tim Connor and John Easterday, Division of Disability and Elder Services, David Beckfield, Angela Dombrowicki, Michael Fox, Sean Gartley, Mary Laughlin, and Janice Sieber, Bureau of Managed Health Care Programs; Gail Nordheim, The Management Group.

- 1. Angela Dombrowicki, Director of the Bureau of Managed Health Care Programs (BMHCP), called the meeting to order at 9:30 a.m.
- 2. Sean Gartley, Policy Analyst for BMHCP, presented materials outlining four proposed Committee Workgroups: a Quality Assurance Workgroup, Consumer Rights and Enrollment Workgroup, Scope of Services and Network Adequacy Workgroup, and a Rate Setting Workgroup. The materials included a goal statement for each workgroup, expected work products, and issues related to each workgroup that were brought up at past meetings and listening sessions. To the extent possible, existing documents (e.g. contract language) will provide the base product to work from, giving the workgroups an opportunity to work on issues specific to the SSI population in Milwaukee County. Workgroup meetings will take

place over the next few months and all work by these groups must be completed in October. Advisory Committee members had an opportunity to sign-up for one or more workgroups at the meeting (a workgroup membership list is attached).

- 3. Angela Dombrowicki presented federal requirements that would be of greatest interest to the Advisory Committee. A copy of the federal rule was also provided.
- 4. Tim Connor from the Division of Disability and Elder Services and Gail Nordheim from The Management Group outlined the quality improvement efforts developed as part of the Mental Health Redesign initiative, primarily focusing on the Recovery Oriented System Assessment tool.
- 5. Michael Fox, Deputy Director of BMHCP, presented information about the Early Warning Program, which has been successful in several other states. The program is based on several premises:
 - Consumers are involved in the ongoing, routine monitoring of the managed care program as part of a stakeholder group of providers, plans, and state staff.
 - The stakeholder group reviews existing managed care data as the basis of its monitoring efforts.
 - The early warning program can be operated with existing data and a minimal amount of additional administrative staff.
- 6. Angela Dombrowicki led a discussion of Next Steps. The State will send information to Advisory Committee members about the Workgroups in the next couple of weeks. The State will provide information about the enrollment of SSI individuals into managed care in other States at the September 8th Advisory Committee meeting.
- 7. Meeting was adjourned at 12:00 p.m.

Respectfully submitted,

Sean Gartley BMHCP